

Call Handler (Force Contact Officer) Shift Pattern

| Week | Monday      | Tuesday     | Wednesday   | Thursday    | Friday      | Saturday    | Sunday      |
|------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 1    | 07:00-17:00 | 07:00-17:00 | 11:00-21:00 | 11:00-21:00 | 17:00-02:00 | 17:00-02:00 | Rest        |
|      | 9           | 9           | 9           | 9           | 8.25        | 8.25        | 0           |
| 2    | Rest        | Rest        | Rest        | 09:00-18:00 | 09:00-19:00 | 15:00-00:00 | 13:00-23:00 |
|      | 0           | 0           | 0           | 8.25        | 9           | 8.25        | 9           |
| 3    | 22:00-07:00 | 22:00-07:00 | Rest        | Rest        | Rest        | Rest        | 07:00-17:00 |
|      | 8.25        | 8.25        | 0           | 0           | 0           | 0           | 9           |
| 4    | 07:00-17:00 | 11:00-21:00 | 11:00-21:00 | 17:00-02:00 | 17:00-02:00 | Rest        | Rest        |
|      | 9           | 9           | 9           | 8.25        | 8.25        | 0           | 0           |
| 5    | Rest        | 08:00-18:00 | 09:00-18:00 | 09:00-18:00 | 15:00-00:00 | 15:00-00:00 | 21:00-07:00 |
|      | 0           | 9           | 8.25        | 8.25        | 8.25        | 8.25        | 9           |
| 6    | 22:00-07:00 | Rest        | Rest        | Rest        | Rest        | 07:00-17:00 | 07:00-17:00 |
|      | 8.25        | 0           | 0           | 0           | 0           | 9           | 9           |
| 7    | 11:00-21:00 | 11:00-21:00 | 17:00-02:00 | 17:00-02:00 | Rest        | Rest        | Rest        |
|      | 9           | 9           | 8.25        | 8.25        | 0           | 0           | 0           |
| 8    | Rest        | 09:00-18:00 | 09:00-18:00 | 13:00-23:00 | 15:00-00:00 | 21:00-07:00 | 21:00-07:00 |
|      | 0           | 8.25        | 8.25        | 9           | 8.25        | 9           | 9           |
| 9    | Rest        | Rest        | Rest        | Rest        | 07:00-17:00 | 07:00-17:00 | 11:00-21:00 |
|      | 0           | 0           | 0           | 0           | 9           | 9           | 9           |
| 10   | 11:00-21:00 | 17:00-01:30 | 17:00-02:00 | Rest        | Rest        | Rest        | Rest        |
|      | 9           | 8           | 8.25        | 0           | 0           | 0           | 0           |
| 11   | 09:00-18:00 | 09:00-18:00 | 13:00-22:00 | 13:00-23:00 | 21:00-07:00 | 21:00-07:00 | Rest        |
|      | 8.25        | 8.25        | 8.25        | 9           | 9           | 9           | 0           |
| 12   | Rest        | Rest        | Rest        | 07:00-17:00 | 07:00-17:00 | 11:00-21:00 | 11:00-21:00 |
|      | 0           | 0           | 0           | 9           | 9           | 9           | 9           |
| 13   | 17:00-01:00 | 17:00-01:00 | Rest        | Rest        | Rest        | Rest        | 09:00-18:00 |
|      | 7.5         | 7.5         | 0           | 0           | 0           | 0           | 8.25        |
| 14   | 09:00-18:00 | 13:00-22:00 | 13:00-22:00 | 21:00-07:00 | 21:00-07:00 | Rest        | Rest        |
|      | 8.25        | 8.25        | 8.25        | 9           | 9           | 0           | 0           |
| 15   | Rest        | 08:00-18:00 | 07:00-17:00 | 07:00-17:00 | 11:00-21:00 | 11:00-21:00 | 17:00-01:00 |
|      | 0           | 9           | 9           | 9           | 9           | 9           | 7.5         |
| 16   | 17:00-01:00 | Rest        | Rest        | Rest        | Rest        | 09:00-19:00 | 09:00-18:00 |
|      | 7.5         | 0           | 0           | 0           | 0           | 9           | 8.25        |
| 17   | 13:00-22:00 | 13:00-22:00 | 22:00-07:00 | 21:00-07:00 | Rest        | Rest        | Rest        |
|      | 8.25        | 8.25        | 8.25        | 9           | 0           | 0           | 0           |
| 18   | RD          | 07:00-17:00 | 07:00-17:00 | 11:00-21:00 | 11:00-21:00 | 17:00-02:00 | 17:00-01:00 |
|      | 0           | 9           | 9           | 9           | 9           | 8.25        | 7.5         |
| 19   | Rest        | Rest        | Rest        | Rest        | 09:00-19:00 | 09:00-19:00 | 13:00-23:00 |
|      | 0           | 0           | 0           | 0           | 9           | 9           | 9           |
| 20   | 13:00-22:00 | 22:00-07:00 | 22:00-07:00 | Rest        | Rest        | Rest        | Rest        |
|      | 8.25        | 8.25        | 8.25        | 0           | 0           | 0           | 0           |

Box below shift denotes hours worked

Yellow denotes training day